

VAN'S AIRCRAFT, INC.

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Service Letters and Bulletins: <http://www.vansaircraft.com/public/notices.htm>

December 9, 2009

...Van's is still in 'catch up' mode but making headway. However, delays can still be expected on most kits at this time. Thanks for your continued patience!

Below is a letter from October 2009...a short explanation of the situation...

October 8, 2009

Dear Van's Customer,

Thank you for your recent RV Kit order!

As with many businesses worldwide, Van's Aircraft has been working hard to adapt to the recent, rather dynamic, economic conditions. We're happy to report that, while Van's did see a significant decrease in the demand for our Kits, our efforts to adapt to these changes have been quite effective and we are pleased with recent increased interest and order rates. Van's is still a very healthy and happy company!

We are in the process of replenishing our intentionally reduced inventories. Our production crew is working double shifts and our various vendors are working hard to bring our stock levels in 'sync' with recent order rate increases.

The bad news is that this 'catch up' process takes time and the delivery date for your Kit may be delayed while we produce all the necessary components. Delays may be as much as 6-8 weeks. We will do our best to keep delay times as short as possible.

We sincerely apologize for the delay and appreciate your understanding.

Sincerely,
Scott Risan
General Manager
Van's Aircraft, Inc.